

ALTERATIONS TO YOUR PLAN This form should be used only if you are a Planholder wishing to make any of the changes listed below to your Plan. You should only fill out the Sections of the form which relate to the information you want to update.

UPDATE REQUESTED	COMPLETION INSTRUCTIONS
Changing your bank account details.	Complete Section 1.
Changing your address.	Complete Section 2.
Authorising members.	Complete Section 3.
Changing your Guaranteed Income Payments.	Complete Section 4.
Changing your investment choice.	Complete Section 5.
Requesting a surrender.	Complete Section 6.
Data Protection.	Read Section 7.

IMPORTANT INFORMATION Please read before completing this form

- Signatures are required at various points throughout this form, please sign where this is required. Your original signature(s) is/ are required before any request can be processed. Photocopies, faxed or scanned forms are therefore not accepted.
- If you make a mistake please cross it out, put in the correct word(s) and sign your initials next to the correction. Please do not use correction fluid.
- All changes will be made in accordance with the Secure Advantage™ Trustee Investment Plan – Lifetime Income Plan *Terms and Conditions*.
- For completed surrender instructions, please allow 10 – 15 working days for the surrender proceeds to clear in your account.
- You should read Section 7, “Your rights”, before sending the form back to us.
- On completion of this form, please return it to:
AXA Life Invest
Wolfe Tone House,
Wolfe Tone Street,
Dublin 1,
Ireland.

1. CHANGING YOUR BANK ACCOUNT DETAILS Please fill out your new bank account details below and sign where indicated.

Plan number:	<input type="text"/>
Full name of your Bank or Building Society:	<input type="text"/>
Name of account holder:	<input type="text"/>
Account number:	<input type="text"/>
Sort Code:	<input type="text"/>
Building Society Roll number:	<input type="text"/>
Signature of the Trustee/authorised signatory:	<input type="text"/>
Print Name:	<input type="text"/>
Date:	<input type="text"/>

2. CHANGING YOUR ADDRESS Please fill out your new address details below and sign where indicated.

Please tick to indicate if this is a change of Trust address or Individual Member address: Trust Individual Member

Plan number:

Address:

Postcode:

Please provide certified proof of address, dated within the previous 6 months.

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

3. AUTHORISING MEMBERS Please complete below if you authorise AXA Life Invest to accept investment instructions directly from the Member.

Plan number:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

If the trustees of the Scheme authorise AXA Life Invest to accept investment decisions directly from the Individual Member, they must provide a specimen signature here:

Specimen signature of Individual Member:

Date:

Print Name:

4. CHANGING YOUR GUARANTEED INCOME PAYMENTS Please complete parts A, B or C as applicable and sign Part D where indicated. (Must be aged 55 or over for single and joint life)

Plan number:

4A: Start date

We must receive this completed and signed instruction **at least fifteen (15) Business Days** before we would have otherwise made the first Guaranteed Income Payment. Should we not be in a position to start the Guaranteed Income Payment on the date you request, we will commence the Guaranteed Income Payment on the next available date. **A charge will be applied for this request in line with the Terms and Conditions.**

We, the Trustees, wish to change the Guaranteed Income Payment Start Date for the Plan to the following date:

(You can decide to change this date in the future as long as income has not started).

4B: Frequency

We, the Trustees, wish to change the frequency of the Guaranteed Income Payments as detailed below:

Payment frequency (choose one)

Monthly Quarterly Half-Yearly Yearly

Please note that in accordance with the Plan *Terms and Conditions*, this change will come into effect on the next Plan anniversary date.

4C: Where would you like income payments to be made?

Please choose one:

We, the Trustees, wish to receive income to our bank account

We, the Trustees, wish to divert income to the Liquidity Fund

4D: Signatures

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

5. CHANGING YOUR INVESTMENT CHOICE Please fill out your new investment choices and sign where indicated.

Plan number:

■ Please complete Part A to change your Investment Compartment Fund.

■ Please complete Part B to switch money from your Investment Compartment Fund to the Liquidity Fund.

A. Please choose one of the below. A charge will be applied in line with the Terms and Conditions.

The ALI AB Global Strategy
40/60 GBP Fund

The ALI AB Global Strategy
50/50 GBP Fund

The ALI AB Global Strategy
60/40 GBP Fund

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Where the member making this request for a change of investment choice (where they are authorised to do so), the member should sign below:

Member's signature:

Date:

Print Name:

B. Please enter the amount you wish to switch to the Liquidity Fund below. The minimum amount that must remain in the Guaranteed Compartment after the switch is £1,000.

Switch £ to the Liquidity Fund.

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Where the member making this request for a change of investment choice (where they are authorised to do so), the member should sign below:

Member's signature: Date:

Print name:

6. REQUESTING A SURRENDER – PARTIAL OR FULL SURRENDER. Please fill out details of the surrender you would like to make from the Plan below and sign where indicated.

Plan number:

IMPORTANT: The following instructions must be followed to request a partial or full surrender.

- Please provide copy of trustee identification, if not already provided.
- If you are surrendering your Plan in full, please return the original Plan schedule which was sent to the Trustees with this request **OR** alternatively, a completed Lost Policy Declaration form, signed by two trustees/authorised signatories and witnessed by an independent witness.
- Please complete Part A (for a partial surrender) or Part B (for a full surrender) and Parts C, and D.

Part A: Partial Surrender

Any partial surrender will be deducted from each of the Unit-linked Funds held on the Plan in proportion to the percentage of the total value of the investment. When you make a partial surrender, it will immediately reduce the Guaranteed Income Amount.

You may not make a Partial Surrender unless the Plan Value after the Partial Surrender is at least £1,000. If you request a partial surrender which would have the effect of reducing the value of your investment to less than £1,000:

- before the Guaranteed Income Payment Start Date: your Contract and all associated guarantees will be automatically terminated. AXA Life Invest will then pay you the full value of your investment in your Contract.
- after the Guaranteed Income Payment Start Date: your partial request will not be executed. The minimum Partial Surrender Amount is £250.

We, the Trustees, request a Partial Surrender Amount of £

Please indicate the amount(s) of the surrender you wish to be deducted from each compartment:

Liquidity Fund £

Investment Compartment £

Part B: Full Surrender

Please tick here if you wish to take a full surrender

By ticking this box you confirm that you recognise that this request terminates the Plan and all associated guarantees.

Part C: Payment

All payments will be made by BACS transfer. Please allow 10 – 15 working days for the surrender amount to clear in your bank account.

Full name of your Bank or Building Society:

Name of account holder:

Sort Code:

Account number:

Building Society Roll number:

Part D: Signatures

Signature of the Trustee/authorised signatory:

Print Name:

Date:

Signature of the Trustee/authorised signatory:

Print Name:

Date:

7. DATA PROTECTION

Why do we need to collect and process your personal data?

AXA Life Europe DAC (as Data Controller – referred to hereafter as “we”, “us” or “our”) is an insurance undertaking with its registered office in Wolfe Tone House, Wolfe Tone Street, Dublin D01 HP90, Ireland.

We will process your personal data (“Data”) for purposes associated with the administration of your insurance policy or to provide you with a benefit under an insurance policy, to comply with legal requirements on us and for internal statistical analysis.

In particular, we shall use your data to provide insurance services and products in connection with the following non-exhaustive list of activities:

- providing quotations and illustrations;
- preparing and concluding insurance policies and fulfilling contractual obligations deriving from them;
- collecting premiums;
- settling claims, payments or other benefits;
- reinsurance and coinsurance;
- prevention and detection of insurance fraud and related legal action; exercising and protecting insurance rights;
- other specific legal or contractual obligations;
- analysis of new insurance markets or products or services;
- management and internal control;
- statistical activities, including for pricing purposes;
- use of anonymized data for the purposes of analysis and market statistics.

What will we do with your personal data?

Your Data will be stored in compliance with Irish legal requirements, and in particular with the General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679). In accordance with these regulations, we will implement appropriate security measures to protect your Data.

We may perform criminal checks where permitted by law, and may process other Sensitive Data, such as citizenship or nationality information or health information, when connected with the provision of a benefit under your contract of insurance.

We may transfer your Data to external third-party providers performing certain services for us. Such third-party providers have access to your Data solely for the purposes of performing the services specified in the applicable service contract, and we require them to process the Data only in accordance with our instructions and with technical and organisational security measures consistent with the requirements set out in this Notice.

We may be required to disclose part of your Data to other third parties (1) as required by law; (2) to protect our legal rights to the extent authorized or permitted by law. In addition, in the event of a re-organization, merger, sale, joint venture, assignment, or other transfer or divestiture of all or any part of our business, we may transfer your Data to the acquiring entities or parties.

We are part of the global AXA Group and therefore your Data may be transferred to and processed in third countries that may not be deemed to provide the same level of Data protection as your home country. If we transfer your Data to a third country, we shall maintain and apply data protection standards consistent with those specified in this Notice. Additionally, we have entered into the AXA Group’s Binding Corporate Rules governing the treatment of personal

information of European Union residents. Further information about these Binding Corporate Rules is available on our website.

In particular, in order to provide you with your contract of insurance, we may need to send your data to any of the following third parties:

- IFAs or other distributors who were involved in the distribution of your contract;
- Reinsurers for reinsurance purposes,
- Law firms for the purposes of obtaining legal advice,
- Insurance services firms for managing your policy, including claims handling,
- Services companies providing document management services (printing, archiving, postal services, etc.)
- Companies belonging to the AXA Group for analysis purposes,
- Regulatory bodies such as the Central Bank of Ireland and the UK Financial Conduct Authority to comply with legal requirements
- Irish Revenue Commissioners and other tax authorities in order to comply with our reporting obligations under FATCA and CRS; in particular, we may need to send them your name and surname, address, tax code, date of birth, policy number and the value of your policy at the end of the reporting period

We will not sell your Data to any third party.

We will retain your Data for a period of seven years following the end of your contractual relationship with us.

We process your Data using only manual and IT-based methods and procedures which are strictly required to provide you with insurance services and/or products or, if you agree, to perform market research, surveys and promotional activities. The same methods and processes are used when this data is transmitted to third parties for the same purposes as indicated in this document. Your Data is processed by our employees where this is relevant to their role, and only in accordance with our instructions and for the purposes set out in this privacy notice.

What are your rights under data protection legislation?

You can at any time exercise your rights to access, rectify or erase your Data, restrict or object to its processing, or ask for the Data to be transferred to a third party (data portability) by contacting our internal DPO (by email at data.protection@axa-lifeeurope.com). You may also file a complaint with the Office of the Data Protection Commissioner, Canal House, Station Road, Portllington, Co. Laois, R32 AP23 (email: info@dataprotection.ie).

Please note that your personal data is required by us in order to provide you with a contract of insurance. For this reason, we do not have to obtain your explicit consent to process your Data for this purpose.

You can decide not to provide us with certain information we may request from time to time in connection with your policy, but you need to be aware that failure to provide this information may prevent us from providing you with a service or benefit under your insurance policy.

The Secure Advantage+ range of plans is underwritten by AXA Life Europe dac. AXA Life Europe dac, trading as AXA Life Invest, is authorised by the Central Bank of Ireland, and is subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and Prudential Regulation Authority are available from us on request. Registered in Ireland under number 410727. Registered office: Wolfe Tone House, Wolfe Tone Street, Dublin 1, Ireland. Member of the AXA Group.

