

Secure Advantage+ TM Offshore Income Plan – Alterations Form



Alterations to your Plan This form should be used to make any of the changes to your Plan listed below. You should only fill out the Sections of the form which relate to the information you want to update:

| UPDATE REQUESTED | COMPLETION INTRSUCTIONS |
|---|-------------------------|
| Changing your name. | Complete section 1. |
| Changing your bank or building society account details. | Complete section 2. |
| Changing your address. | Complete section 3. |
| Changing your Guaranteed Income Start Date and/or taking income payments. | Complete section 4. |
| Requesting a surrender. | Complete section 5. |
| Change of situation with regard to the United States of America. | Complete section 6. |
| Changing the Allocation of Funds within the Funds not linked to Guaranteed Benefits. | Complete section 7. |
| Changing the Allocation of Funds within a Guaranteed Benefit. | Complete section 8. |
| Moving Funds from the Guaranteed Benefits to Funds not linked to Guaranteed Benefits. | Complete section 9. |

Important information Please read before completing this form

- As the Planholder(s), please sign and date the form where requested. Your adviser may sign the form on your behalf only for transaction types for which you have expressly authorised them during the application process.
 - For Joint Life cases, both Planholders' signatures are required.
 - For Plans placed in Trust, all trustee signatures are required. If you require more space for the trustees signatures, please copy the pages and sign the copies.
 - Original signature(s) is/are required before any request can be processed. Photocopies, faxed or scanned forms are therefore not accepted.
- If you make a mistake, please cross it out, put in the correct word(s) and sign your initials next to the correction. Please do not use correction fluid.
- All changes will be made in accordance with the Plan's Terms and Conditions.
- For fully completed surrender instructions, please allow 10 15 days for the surrender proceeds to be paid into your bank, or building society, account.
- Please read Section 10, "Data Privacy", before sending the completed form back to us at:

AXA Life Europe PO Box 13464

Dublin ı

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Ireland

| 1. CHANGING YOUR NAME Please fill out your new name be | elow and sign where indicated | |
|--|--|--|
| Please enter your Plan number here: | | |
| Title: Mr Mrs Miss Ms | Other (please specify): | |
| Forename(s): | | |
| Surname: | | |
| I have included my Marriage, or Civil Partnership, Certificate where my change of name has occurred following my marriage or civil partnership | | |
| I have included the Decree Absolute, Decree of Divorce (Scotland), Final Order, or Decree of Dissolution (Scotland) where my change of name has occurred following a divorce or the dissolution of a civil partnership. | | |
| First Planholder's signature: | Second Planholder's signature: (Joint Benefit option only) | |
| | | |

| Print name: | Print Name: (Joint Benefit option only) |
|--|---|
| | |
| Date: | Date: |
| 2. CHANGING YOUR BANK ACCOUNT DETAILS Please fill | out your new bank account details below and sign where indicated. |
| Please enter your Plan number here: | |
| Full name of your Bank or Building Society: | |
| Name of account holder(s): | Sort Code: |
| Account number: | Building Society Roll number: |
| First signature: | Second signature: |
| | |
| Print name: | Print Name: |
| | |
| Date: | Date: D D M M Y Y Y Y |
| Please provide your email address if you would prefer to receive confin | mation that your request has been completed by email, rather than |
| by post. | |
| Note: We will not use your email address for any other purpose than to | send you this confirmation. |
| 3. CHANGING YOUR ADDRESS Please fill out your new addre | see dataile below and eign whore indicated |
| Please enter your Plan number here: | and sign where indicated. |
| Address: | |
| | |
| | |
| Postcode: | |
| Please provide certified proof of address, dated within the previous 6 i | months. |
| First signature: | Second signature: |
| | |
| Print name: | Print Name: |
| | |
| Date: | Date: D D M M Y Y Y |
| Please provide your email address if you would prefer to receive confir | mation that your request has been completed by email, rather than |
| hu noot | |
| by post. | |
| Note: We will not use your email address for any other purpose than to | send you this confirmation. |
| Note: We will not use your email address for any other purpose than to | * |
| | TE AND/OR TAKING INCOME PAYMENTS |
| Note: We will not use your email address for any other purpose than to 4. CHANGING YOUR GUARANTEED INCOME START DAT | TE AND/OR TAKING INCOME PAYMENTS |

If you wish to change your Guaranteed Income Start Date, we will deduct a charge of £100 from your Plan when we process the change.

Please refer to the Terms and Conditions of your Plan for details.

We must receive this completed and signed instruction at least twenty one (21) days before your original Guaranteed Income Start Date. Should we not be in a position to start the Guaranteed Income Payment on the date you request, we will commence the Guaranteed Income Payment at the next available date. The minimum age to start income is 55.

You will not be able to commence income until you have sent us a completed PLA6 form. Please select one of the four options below: I/We wish to change the Guaranteed Income Payment Start Date for my/our Plan to the following date in the future: ii. I/We wish to take the Guaranteed Income Payments in full immediately, paid into our my/our bank or building society account. I/We wish to take a combination of Guaranteed Income Payments and Regular Partial Surrenders up to a specific amount of iii. £ each year immediately, paid into my/our bank, or building society, account. If the value of Funds not linked to Guaranteed Benefits falls to zero, this combination of income should continue and I/we understand that the Income Base will decline proportionately. I/We wish to take a combination of Guaranteed Income Payments and Regular Partial Surrenders up to a specific amount of iv £ each year immediately, paid into my/our bank, or building society, account. If the value of Funds not linked to Guaranteed Benefits falls to zero, the payment of the Regular Partial Surrenders should stop and the Guaranteed Income Payments should continue If you wish to receive any Guaranteed Income Payments immediately, please specify a payment frequency: Payment frequency (choose one) Monthly Quarterly Half-Yearly Please note that if payments have already commenced, the change to your payment frequency will come into effect on the next anniversary of the Plan Effective Date, in accordance with the Plan's Terms and Conditions. If you do not choose a frequency, we will pay you on the frequency selected at initial application stage. First signature: Second signature:

| 5. | REQUESTING A SURRENDER - PARTIAL, FULL OR REGULAR PARTIAL SURRENDER(S) Please fill out the surrender |
|----|--|
| | details below and sign where indicated. |
| | |

Print Name:

Date:

Please enter your Plan number here:

For fully completed surrender instructions, please allow 10 - 15 days for the surrender proceeds to be transferred to your bank account.

NOTES

Print name:

Date:

Surrendering any of the benefits in your Plan

This is a summary of the key tax points to consider before surrendering any of the benefits in your Plan. It is not a complete guide to all of the tax implications that may affect you, as these will depend on your own personal circumstances. We strongly recommend that you seek advice before making any decisions about surrendering any of the benefits in your Plan.

Events that may trigger a tax liability include:

- partial surrenders of each of the Individual Policies within the Plan where the amount is above 5% of your initial investment each Plan Year (on a cumulative basis). You are currently entitled to withdraw a maximum of 5% of the amount you invested every Plan Year, and to defer paying any income tax until you have received back the amount of your investment into the Plan. If you do not use some, or all of the 5% allowance in any Plan Year, the unused element can be carried forward into any future Plan Year.
 - Any amount in respect of an Ongoing Adviser Charge, or an Ad Hoc Adviser Charge paid from the Plan will be treated as a partial surrender, in that the payment will count towards the '5% allowance' you are allowed to surrender from your Plan, each Plan Year on a tax-deferred basis.
- full surrenders of one or more Individual Policies within the Plan.
- your death (for a Single Life investment) or the death of the last life assured (for a Joint Life Option investment).

These points are based on our interpretation of current law and taxation practices in Ireland and the UK as at June 2014, which may change in the future. Please note that neither AXA Life Invest nor our representatives can provide tax or legal advice. Therefore, we recommend that you contact a financial adviser if you have questions about surrendering any benefits from your Plan.

Important: The following instructions must be followed to request a partial surrender, regular partial surrender, or full surrender.

Please provide a certified copy of separate documents which confirm your identity and address, if you have not already provided this.

- If you are surrendering your Plan in full, please return your original Plan schedule with this request OR, alternatively, a completed Lost Policy Declaration form (available on request).
- Please indicate the type of payment you require by ticking ONE option from Part A and then complete Parts B, C & D.

Any surrender payment will be taken from the Liquidity Fund. Where the payment cannot be taken in full from the Liquidity Fund, we will take the balance proportionately from the remaining Funds which are not linked to any Guaranteed Benefit(s). Where the payment cannot be taken in full from a combination of the Liquidity Fund and the Funds which are not linked to any Guaranteed Benefit(s), we will take the balance proportionately from the remaining Funds linked to any Guaranteed Benefit(s) on a last-in, first-out basis. If the surrender is made from Funds that are linked to any Guaranteed Benefit(s), the surrender will reduce the Guaranteed Benefits proportionately. If you are currently receiving Guaranteed Income Payments and you request regular partial surrenders, the surrenders will be paid at the same time as your income payments.

| PART A | |
|--|--|
| Regular Partial Surrenders of £ | per Plan Year. |
| Please indicate the frequency of these partial surrenders, noting that it be paid at the same time as your income payments. | f you are receiving Guaranteed Income Payments, the surrenders will |
| For instance, it you choose to receive regular partial surrenders of £1,7 you £100 each month. | 200 per Plan Year and you select monthly surrenders, we will pay |
| Monthly Quarterly Half-Yearly Yearly | |
| A single withdrawal to provide a total of £ Individual Policies and a pro rata reduction in the value of the remainin | by a surrender of the maximum possible number of whole |
| The value of the following the | S marriada i vilolos. |
| A single withdrawal to provide a total of £ | by a pro rata reduction in the value of all the Individual Policies. |
| The full surrender of one, or more, of the Individual Policies with | in your Plan. |
| Please state how many: | |
| This surrender will be deducted proportionately from the Liquidity Fun | d and the Investment Compartment. |
| The full surrender of the Plan. | |
| (This request would terminate the Plan and any Guaranteed Benefit(s |) it was previously providing to you). |
| PART B | |
| All payments will be made by BACS transfer. | |
| Full name of your Bank or Building Society: | |
| Account name: | Sort Code: |
| Account number: | Building Society Roll number: |
| PART C | |
| If you are surrendering, or have surrendered, over 20% of your initial investment within two years of the start of your Plan, please provide the reason(s). Failure to complete this Section (if required) may delay the processing of the request. | |
| | |
| | |
| | |
| PART D | |
| First Planholder's signature: | Second Planholder's signature: (Joint Benefit option only) |
| | |
| Print name: | Print Name: (Joint Benefit option only) |
| | |
| Date: D D M M Y Y Y | Date: |

| 6. CHANGE OF SITUATION <u>WITH REGARD T</u> | O THE UNITED STATES OF AMERICA | |
|--|---|--|
| Please enter your Plan number here: | | |
| Please use this Section to tell us if you have become, or ceased to be, a citizen of the United States of America ("U.S. citizen"), or a resident of the United States of America ("U.S. resident"), as defined in the U.S. Internal Revenue Code. | | |
| I confirm that I became a U.S. citizen and/or U.S. | resident on the following date: | |
| and my U.S. federal taxpayer identifying number is | 6 | |
| I confirm I ceased to be a U.S. citizen and/or U.S. resident on the following date: | | |
| First signature: | Second signature: | |
| | | |
| Print name: | Print Name: | |
| | | |
| Date: D D M M Y Y Y | Date: D D M M Y Y Y Y | |
| Please provide your email address if you would prefer to | receive confirmation that your request has been completed by email, rather than | |
| by post. | | |
| Note: We will not use your email address for any other p | ourpose than to send you this confirmation. | |
| | | |
| 7. CHANGING THE ALLOCATION OF FUNDS | WITHIN THE FUNDS NOT LINKED TO GUARANTEED BENEFITS | |
| Please enter your Plan number here: | | |
| We will process the first twelve switch instructions in a Plan Year from one Fund to another free of charge. Any additional switches will incur a £100 charge. | | |
| Please specify below your new chosen percentage allo | cation within the Funds not linked to Guaranteed Benefits. | |
| ALI AXA IM GLOBAL STRATEGY 30/70 | % | |
| ALI AXA IM GLOBAL STRATEGY 40/60 | % | |
| ALI AXA IM GLOBAL STRATEGY 50/50 | % | |
| ALI AXA IM GLOBAL STRATEGY 60/40 | % | |
| ALI FEDERATED HERMES SHORT-TERM STERLING PRIME | % | |
| Total | 100% | |
| _ | | |
| First signature: | Second signature: | |
| | | |
| Print name: | Print Name: | |
| | | |
| Date: | Date: D D M M Y Y Y | |
| Please provide your email address if you would prefer to receive confirmation that your request has been completed by email, rather than | | |
| 1 | | |

Note: We will not use your email address for any other purpose than to send you this confirmation.

| 8. CHANGING THE <u>ALLOCATION OF FUNDS WITHIN A GUARANTEED BENEFIT</u> | | |
|---|--|--|
| Please enter your Plan number here: | | |
| In accordance with the Terms and Conditions, a charge of £100 will be applied to your Plan if you want us to take this action. | | |
| We will change the Fund allocation linked to any Guaranteed Benefit(s) as per your request unless you instruct us to do otherwise. If you wish to change the allocation of Funds relating to any specific Guaranteed Benefit(s), please specify this here: | | |
| | | |
| Please tick the relevant box below to indicate which Fund you now wish to link your Guaranteed Benefit(s). | | |
| ALI AXA IM GLOBAL STRATEGY 30/70 | | |
| ALI AXA IM GLOBAL STRATEGY 40/60 | | |
| ALI AXA IM GLOBAL STRATEGY 50/50 | | |
| ALI AXA IM GLOBAL STRATEGY 60/40 This option is not available for Joint Life Plans | | |
| First signature: Second signature: | | |
| | | |
| Print name: Print Name: | | |
| | | |
| Date: D D M M P Y Y Y D Date: D D M M Y Y Y Y | | |
| Please provide your email address if you would prefer to receive confirmation that your request has been completed by email, rather than | | |
| by post. | | |
| Note: We will not use your email address for any other purpose than to send you this confirmation. | | |
| 9. MOVING FUNDS FROM THE GUARANTEED BENEFITS TO THE FUNDS NOT LINKED TO GUARANTEED BENEFITS | | |
| Please enter your Plan number here: | | |
| You can switch your investment from a Fund linked to any Guaranteed Benefit(s) to Funds not linked to any Guaranteed Benefit before, on, o after, your Guaranteed Income Start Date. | | |
| If you choose to move some of your investment from any Fund linked to any Guaranteed Benefit to any Fund(s) not linked to a Guaranteed Benefit on, or after, the Guaranteed Income Start Date: | | |
| the change can only be made to facilitate the payment of any Adviser Charge; or | | |
| the amount switched must be paid from the Plan (as a partial surrender) within the same Plan Year as the switch. If you have not instructed us to pay the amount from your Plan fifteen (15) days from the end of the Plan Year, we will effect a partial surrender and pay the relevant amount to you before the end of the Plan Year. | | |
| Any partial surrender of any Fund(s) linked to your Guaranteed Benefit(s) would reduce the Income Base relating to the Guaranteed Benefit(s) | | |
| Please specify the percentage, or amount, of your Guaranteed Benefit(s) that you wish to cancel and invest into the Fund(s) not linked to any Guaranteed Benefit(s). | | |
| % | | |
| £ | | |

| First signature: | Second signature: |
|---|---|
| | |
| Print name: | Print Name: |
| | |
| Date: D D M M Y Y Y Y | Date: D D M M Y Y Y |
| Please provide your email address if you would prefer to receive conf | irmation that your request has been completed by email, rather than |
| by post. | |

Note: We will not use your email address for any other purpose than to send you this confirmation.

1. DATA PRIVACY

Why do we need to collect and process your personal data?

AXA Life Europe DAC (as Data Controller – referred to hereafter as "we", "us" or "our") is an insurance undertaking with its registered office in Wolfe Tone House, Wolfe Tone Street, Dublin D01 HP90, Ireland.

We will process your personal data ("Data") for purposes associated with the administration of your insurance policy or to provide you with a benefit under an insurance policy, to comply with legal requirements on us and for internal statistical analysis.

In particular, we shall use your data to provide insurance services and products in connection with the following non-exhaustive list of activities:

- providing quotations and illustrations;
- preparing and concluding insurance policies and fulfilling contractual obligations deriving from them;
- collecting premiums;
- settling claims, payments or other benefits;
- reinsurance and coinsurance;
- prevention and detection of insurance fraud and related legal action; exercising and protecting insurance rights;
- other specific legal or contractual obligations;
- analysis of new insurance markets or products or services;
- management and internal control;
- statistical activities, including for pricing purposes;
- use of anonymized data for the purposes of analysis and market statistics

What will we do with your personal data?

Your Data will be stored in compliance with Irish legal requirements, and in particular with the General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679). In accordance with these regulations, we will implement appropriate security measures to protect your Data.

We may perform criminal checks where permitted by law, and may process other Sensitive Data, such as citizenship or nationality information or health information, when connected with the provision of a benefit under your contract of insurance.

We may transfer your Data to external third-party providers performing certain services for us. Such third-party providers have access to your Data solely for the purposes of performing the services specified in the applicable service contract, and we require them to process the Data only in accordance with our instructions and with technical and organisational security measures consistent with the requirements set out in this Notice.

We may be required to disclose part of your Data to other third parties (1) as required by law; (2) to protect our legal rights to the extent authorized or permitted by law. In addition, in the event of a re-organization, merger, sale, joint venture, assignment, or other transfer or divestiture of all or any part of our business, we may transfer your Data to the acquiring entities or parties.

We are part of the global AXA Group and therefore your Data may be transferred to and processed in third countries that may not be deemed to provide the same level of Data protection as your home country. If we transfer your Data to a third country, we shall maintain and apply data protection standards consistent with those specified in this Notice. Additionally, we have entered into the AXA Group's Binding Corporate Rules governing the treatment of personal information of European Union residents. Further information about these Binding Corporate Rules is available on our website.

In particular, in order to provide you with your contract of insurance, we may need to send your data to any of the following third parties:

- IFAs or other distributors who were involved in the distribution of your contract;
- Reinsurers for reinsurance purposes,
- Law firms for the purposes of obtaining legal advice,
- Insurance services firms for managing your policy, including claims handling,
- Services companies providing document management services (printing, archiving, postal services, etc.
- Regulatory bodies such as the Central Bank of Ireland and the UK Financial Conduct Authority to comply with legal requirements
- Irish Revenue Commissioners and other tax authorities in order to comply with our reporting obligations under FATCA and CRS; in particular, we may need to send them your name and surname, address, tax code, date of birth, policy number and the value of your policy at the end of the reporting period

We will not sell your Data to any third party.

We will retain your Data for a period of seven years following the end of your contractual relationship with us.

We process your Data using only manual and IT-based methods and procedures which are strictly required to provide you with insurance services and/or products or, if you agree, to perform market research, surveys and promotional activities. The same methods and processes are used when this data is transmitted to third parties for the same purposes as indicated in this document. Your Data is processed by our employees where this is relevant to their role, and only in accordance with our instructions and for the purposes set out in this privacy notice.

What are your rights under data protection legislation?

You can at any time exercise your rights to access, rectify or erase your Data, restrict or object to its processing, or ask for the Data to be transferred to a third party (data portability) by contacting our internal DPO (by email at data.protection@axa-lifeeurope.com). You may also file a complaint with the Office of the Data Protection Commissioner, Canal House, Station Road, Portarlington, Co. Laois, R32 AP23 (email: info@dataprotection.ie).

Please note that your personal data is required by us in order to provide you with a contract of insurance. For this reason, we do not have to obtain your explicit consent to process your Data for this purpose.

You can decide not to provide us with certain information we may request from time to time in connection with your policy, but you need to be aware that failure to provide this information may prevent us from providing you with a service or benefit under your insurance policy.

The Secure Advantage+ range of plans is underwritten by AXA Life Europe dac. AXA Life Europe dac, trading as AXA Life Invest, is authorised by the Central Bank of Ireland, and is subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and Prudential Regulation Authority are available from us on request. Registered in Ireland under number 410727. Registered office: Wolfe Tone House, Wolfe Tone Street, Dublin D01 HP90, Ireland. Member of the AXA Group.



Please complete the following Non-Resident Declaration form if you wish to make a surrender from your policy and you have not previously submitted this declaration to us.



I/we* declare that

Declaration of Residence outside Ireland

Policyholders resident outside Ireland are required by the Irish Revenue Commissioners to make the following declaration, which is in a format authorised by them, in order to receive payments without deduction of Irish tax.

| • I/we* have read the explanation of the terms of Definitions" attached; | letailed in the note entitled "Residence |
|---|--|
| • I am/we are/the company is* the policyholder made; | in respect of which this declaration is being |
| • I am/we are/the company is* not resident or or | rdinarily resident in Ireland. |
| If you are making this declaration whilst in the proregular withdrawals or making a first partial enca | ocess of setting up your policy, setting up a series of ashment: |
| I/we/the company* hereby undertake to inform my/our/the company's* country of residence of the company's to the company' | |
| *Delete as appropriate. | |
| Signature of Policyholder or Authorised Signato | ory: |
| Capacity in which declaration is made: | Date: |
| Joint Policyholders: | |
| Names & Principal places of residence | Signatures |
| | |
| | |

Notes

- 1. This form may be subject to inspection by the Irish Revenue Commissioners. It is an offence under Irish law to make a false declaration.
- 2. This declaration must be signed by policyholders who are neither resident nor ordinarily resident in Ireland or by personal representatives signing on behalf of deceased persons. Where the policyholder is a company, the declaration must be signed by the company secretary or such other authorised officer. It may also be signed by a person who holds power of attorney from the policyholder. A copy of the power of attorney should be furnished with this declaration.



Residence Definitions

Residence - Individual

An individual will be regarded as being resident in Ireland for a tax year if s/he:

- spends 183 days or more in the State in that tax year; or
- has a combined presence of 280 days in the State, taking into account the number of days spent in the State in that tax year together with the number of days spent in the State in the preceding year.

Presence in a tax year by an individual of not more than 30 days in the State will not be reckoned for the purpose of applying the two-year test. Presence in the State for a day means the personal presence of an individual at any time during that day.

Ordinary Residence -Individual

The term "ordinary residence" as distinct from "residence" relates to a person's normal pattern of life and denotes residence in a place with some degree of continuity. An individual who has been resident in the State for three consecutive tax years becomes ordinarily resident with effect from the commencement of the fourth tax year. An individual who has been ordinarily resident in the State ceases to be ordinarily resident at the end of the third consecutive tax year in which s/he is not resident. Thus, an individual who is resident and ordinarily resident in the State in 2018 and departs from the State in that year will remain ordinarily resident up to the end of the tax year in 2021.

Residence - Company

A company which has its central management and control in Ireland (the State) is resident in the State irrespective of where it is incorporated. A company which does not have its central management and control in Ireland but which is incorporated in the State is resident in the State except where the company is regarded as resident in another country and not resident in the State under a double taxation treaty between the Republic of Ireland and another country.

It should be noted that the determination of a company's residence for tax purposes can be complex in certain cases and declarants are referred to the specific legislative provisions which are contained in section 23A Taxes Consolidation Act, 1997.